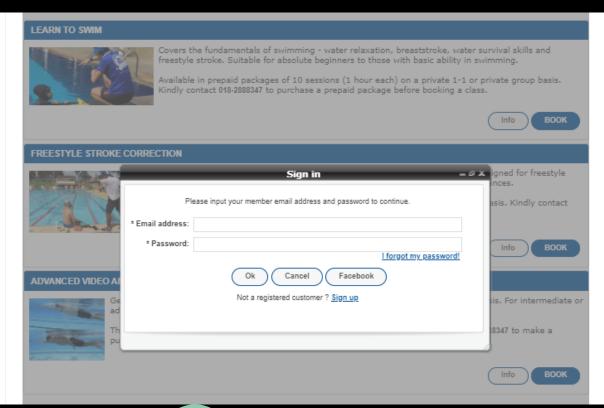
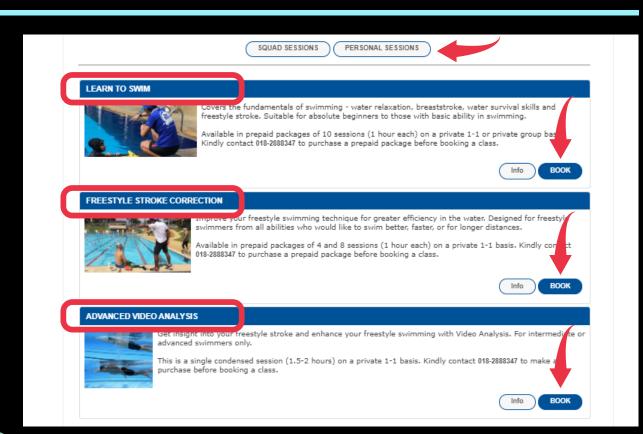
HOW TO MAKE A BOOKING FOR PERSONAL SESSION



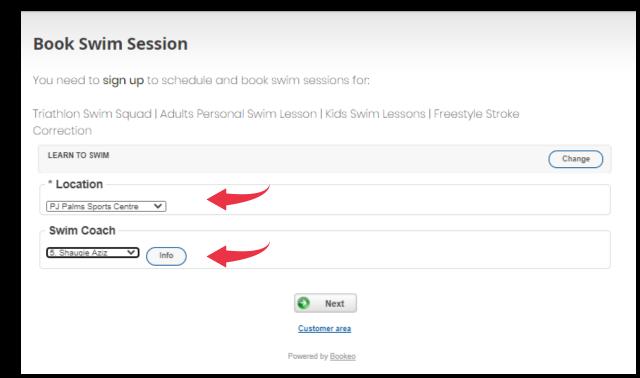


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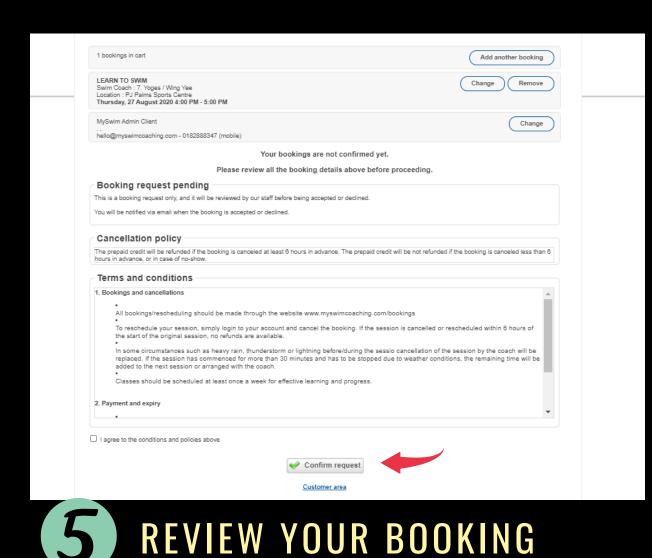
2 CLICK: PERSONAL SESSION & BOOK

Choose the correct class type

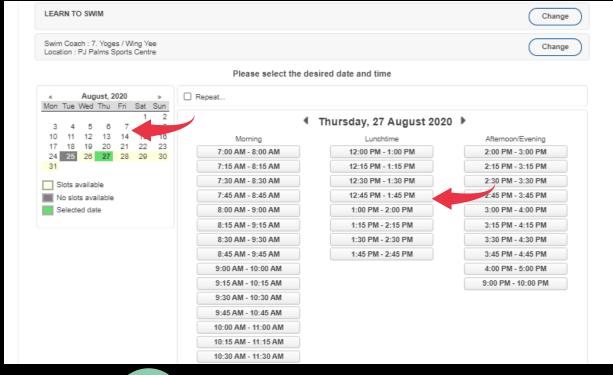


3 LOCATION & SWIM COACH

Choose your swim location & swim coach and click 'Next'

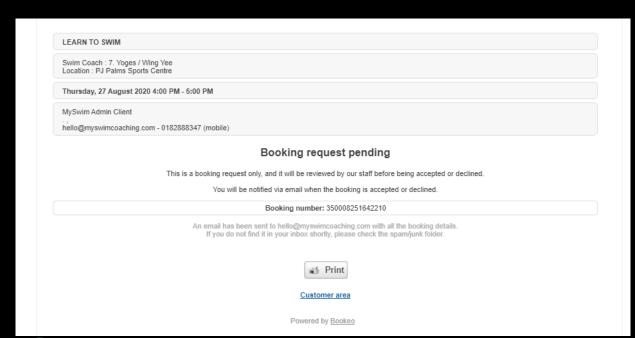


Please review all the booking details above before proceeding to click 'Confirm Request'



DATE & TIME

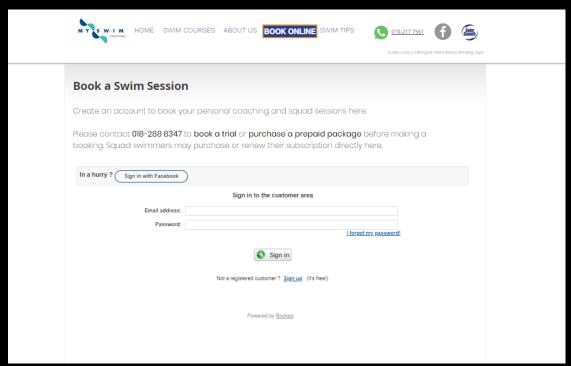
Choose the available slots as appear on the screen and click 'Next'



6 BOOKING REQUEST PENDING

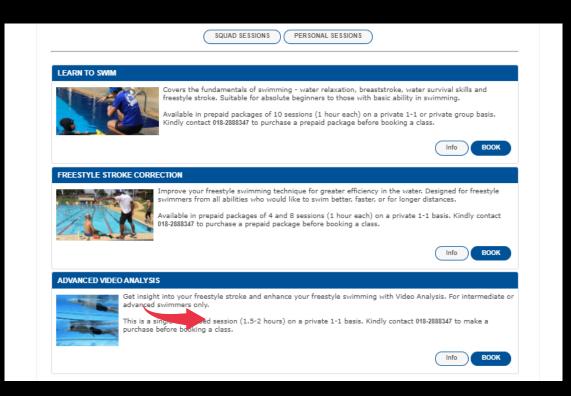
This is a booking request only, and it will be reviewed by the coach before being accepted or declined. You will be notified via email when the booking is accepted or declined.

HOW TO MAKE A BOOKING FOR SQUAD SESSIONS

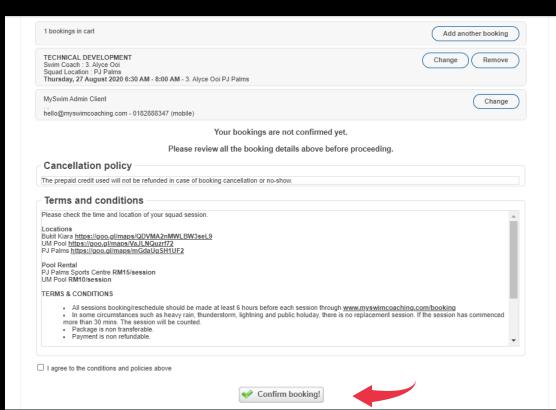


SIGN IN

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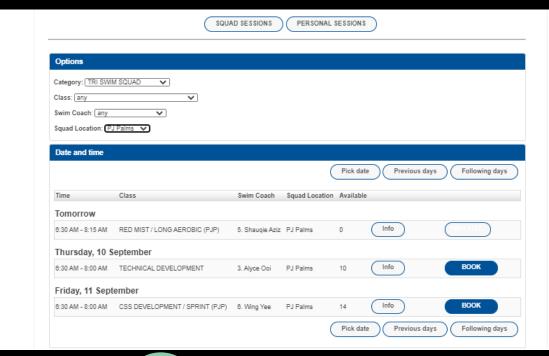


3 CLICK: SQUAD SESSIONS



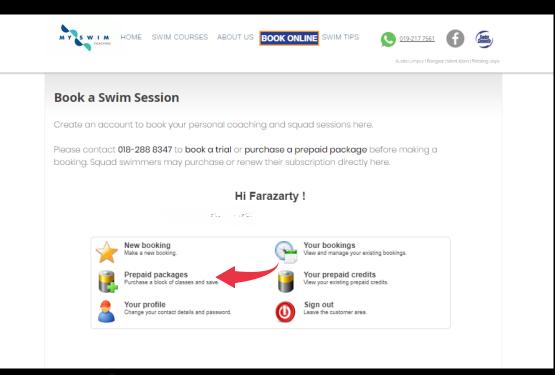
5 REVIEW YOUR BOOKING

Please review all the booking details above before proceeding to click 'Confirm Request'

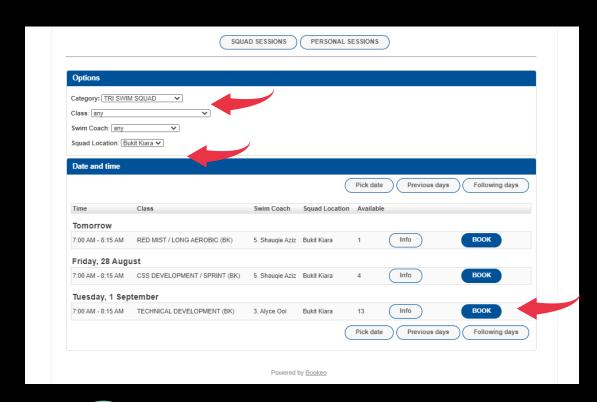


WAIT LIST

If the slot available is '0' due to fully booked, you may click 'Wait List' to request seat once available

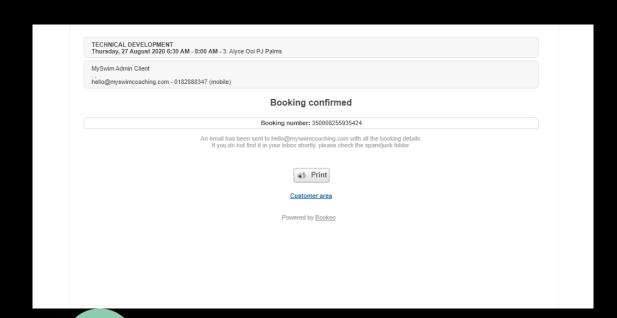


CUSTOMER AREA
Click on 'New booking'



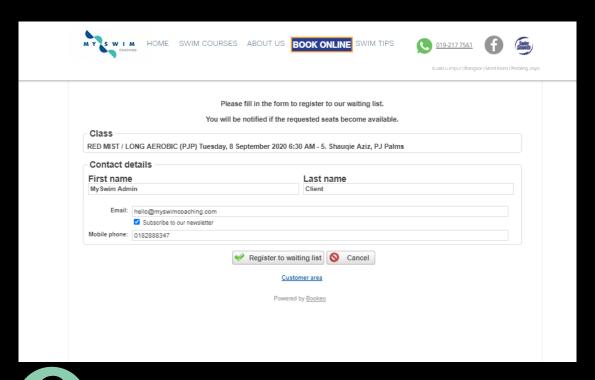
OPTION, DATE & TIME

Fill up the options part based on your package, choose the available sessions and click 'Book'



BOOKING CONFIRMED

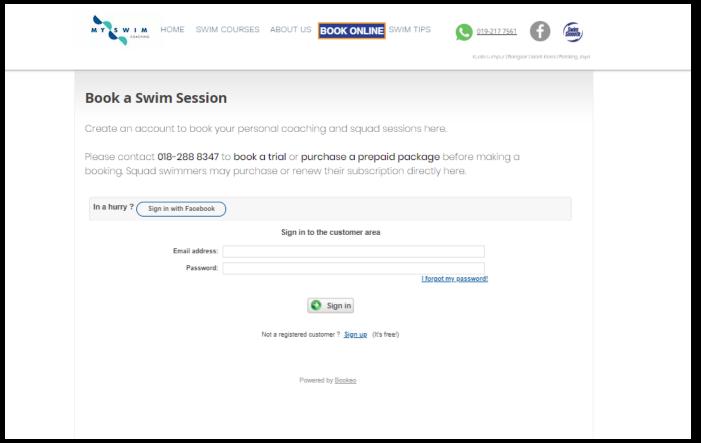
Your booking is confirmed and you will be notified via email

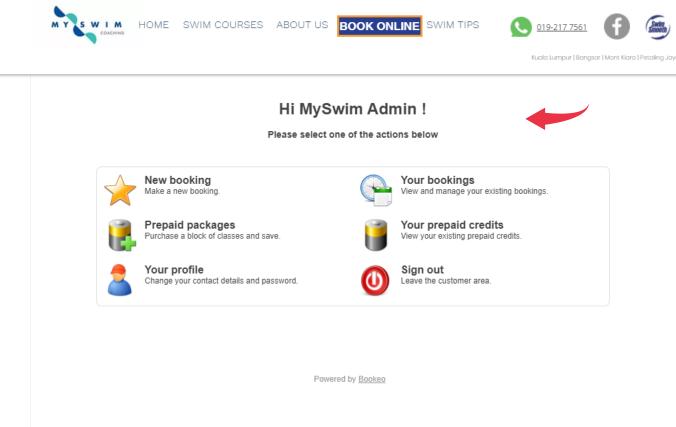


REGISTER TO WAITING LIST

You will be notified if the requested seats become available

HOW TO CANCEL OR RESCHEDULE YOUR BOOKING



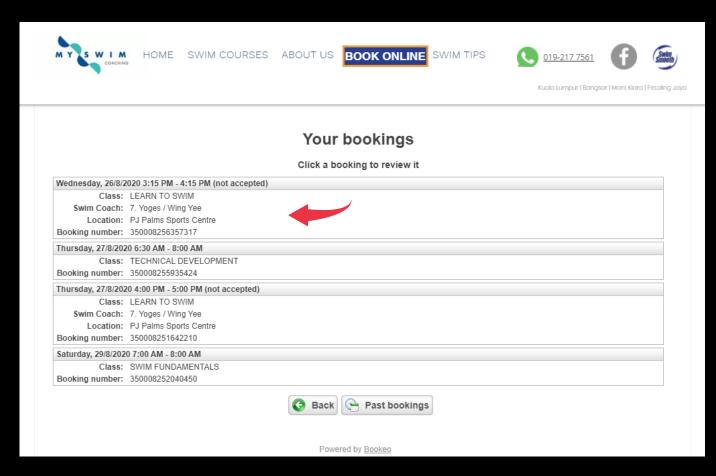


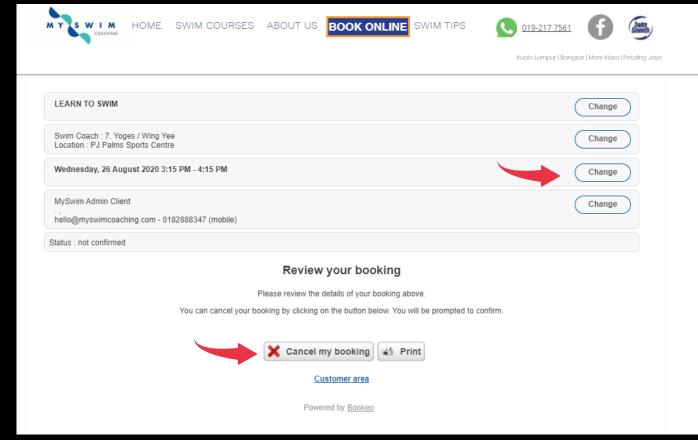


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Click on 'Your bookings'





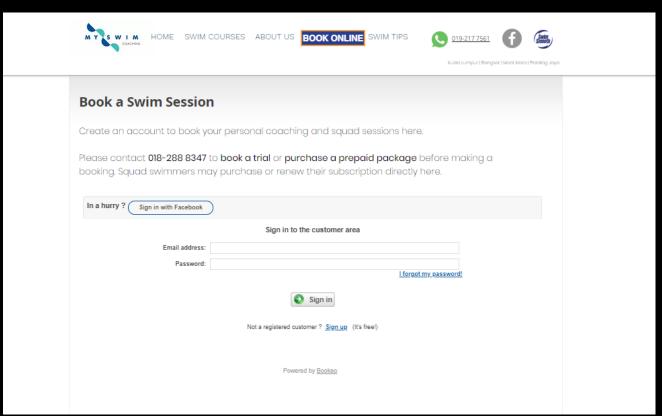


Choose the booking that you would like to cancel/reschedule



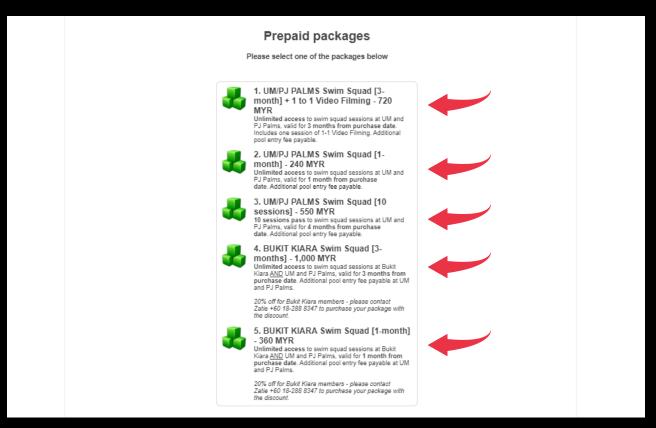
You can either reschedule your session by clicking on the 'Change' or you can cancel your booking by clicking on the 'Cancel my booking'. You will be prompted to confirm.

HOW TO PURCHASE YOUR PREPAID CREDITS



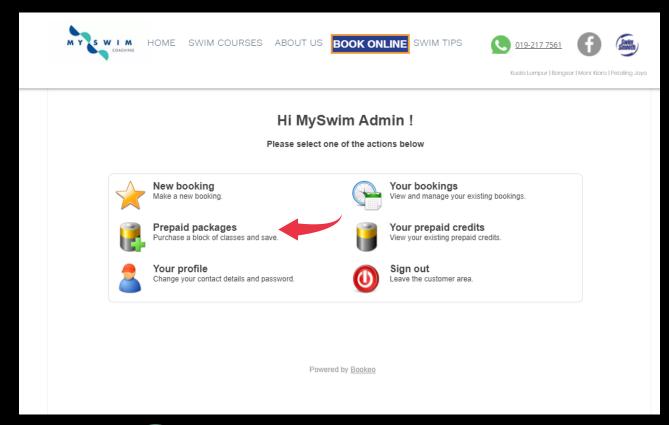


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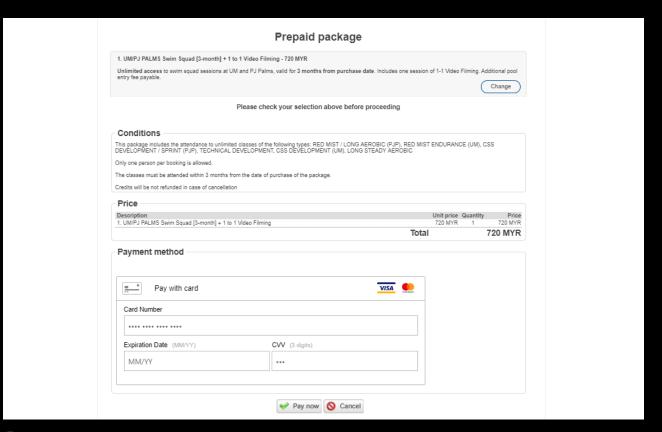
3 PREPAID PACKAGES

Please select one of the packages



2 CUSTOMER AREA

Click on 'Your bookings'



REVIEW YOUR SELECTION & PAY

Please check your selection before proceeding and click 'Pay Now'

